





# 

Prepared For



Service Advisor

INVENTORY: P8091

2020 Hyundai TUCSON Date May 28, 2024 VIN KM8J3CA42LU103170 Mileage 77824 RO# 6075606

James Cook jrocktundra@gmail.com



# Little Apple Cars Service Commitment

#### Excellence at every turn... and every straightaway

Our dealership's primary goal is to satisfy every customer at every opportunity. You visit our service department regularly, and we have developed a number of ways to make your visit more comfortable and informative. We know that you want straight answers, and that's the only way we will deliver it to you.

We understand that your knowledge of your vehicle and its necessary repairs is probably not on par with the understanding that your technician has. In order to be sure that his findings and reporting is as clear and concise as possible, we use this Vehicle Information Booklet as a tool to help us communicate your vehicle's condition to you.

Our technicians are the most qualified to work on your vehicle. They have trained extensively, and partake in continuing education regularly to be sure that they are up to date on any changes and improvements handed down from the manufacturer. Our service advisors strive to make your experience with us a pleasant one. They are here to attend to your automotive needs as well as communicate effectively with your technician and you.

Please make yourself comfortable in our waiting area. Watch some TV, use your laptop with our free WI-FI access or just relax and enjoy the quiet. Our courtesy shuttle can take you shopping, to a movie or home if you prefer.

We appreciate your business and will continue to strive for excellence in everything we do for you.

### Multi-Point Inspection Checklist

Did your Service Advisor review the results of this multi-point inspection checklist with you?

RO# 6075606

Customer Name INVENTORY: P8091
Advisor Name James Cook
Technician Name Alex Prieto
Created on 5/21/2024 3:06 PM
Printed on 5/28/2024

| Chec | ked and OK at this time May Require Future Attention Requires immediate attention |
|------|---|
|      | Vehicle/Dealership Information  |
|      | Year/Make/Model 2020 Hyundai Tucson   |
|      | Stock Number P8091  |
|      | Exterior Color gray   |
|      | Interior Color <u>tan</u>   |
|      | VIN <u>km8j3ca42lu103170</u>  |
|      | Date Aquired <u>5/21/24</u>   |
|      | Date Inspected 5/21/24  |
|      | Mileage 77954   |
|      | [VIN & Dealer Code Check]   |
|      | Run and print Vehicle History Report and attach Meets STD                         |
|      | Run a Techstream Health Check Meets STD   |
|      | Check outstanding Recalls and SSCs Meets STD                                      |
|      | [Road Test]   |
|      | Cold engine operation performs properly Meets STD                                 |
|      | Throttle operates properly during cold start Meets STD                            |
|      | Vehicle operates properly during warm-up conditions Meets STD                     |
|      | Engine performs properly during operating temperature Meets STD                   |
|      | Engine reaches normal operating temperature Meets STD                             |
|      | Engine fan(s) operate properly Meets STD  |
|      | Brake pedal free play and travel within specifications Meets STD                  |
|      | No abnormal vibrations and noises during brake applications Meets STD             |
|      | ABS operates properly Meets STD   |
|      | Parking brake operates properly and within spec Meets STD                         |
|      | Seat belt material condition Meets STD  |
|      | Seat belts operate properly <u>Meets STD</u>                                      |
|      | Transmission/clutch operates smoothly Meets STD                                   |
|      | Auto transmission operates properly during cold temp Meets STD                    |
|      | Auto transmission operates properly during operating temp Meets STD               |
|      | Steering normal in lock-to-lock turning Meets STD                                 |
|      | Steering wheel centered in straight-line driving Meets STD                        |
|      | Vehicle tracks and drives straight on level surface Meets STD                     |
|      | Tilt and telescope steering operates properly Meets STD                           |
|      | Front wiper operates properly in all modes Meets STD                              |
|      | Rear wiper operates properly in all modes <u>Meets STD</u>                        |
|      | Washer fluid sprays properly Meets STD  |

| Wiper blades clear glass properly Meets STD                                  |  |  |  |
|--|--|--|--|
| Wiper blades return to correct position when off Meets STD                   |  |  |  |
| Speedometer functions properly Meets STD                                     |  |  |  |
| Odometer registers mileage in every mode Meets STD                           |  |  |  |
| Cruise control operates properly Meets STD                                   |  |  |  |
| Heater operates properly Meets STD   |  |  |  |
| A/C operates properly Meets STD  |  |  |  |
| No abnormal noise or vibration from engine Meets STD                         |  |  |  |
| No excessive wind or road noise Meets STD                                    |  |  |  |
| No abnormal tire vibration or wheel shimmy Meets STD                         |  |  |  |
| No abnormal squeaks/rattles within interior Meets STD                        |  |  |  |
| <br>[Frame, Structure & Underbody]   |  |  |  |
| Frame/Unibody condition Meets STD  |  |  |  |
| Panel alignment and fit Meets STD  |  |  |  |
| Lower body and underbody condition Meets STD                                 |  |  |  |
| Suspension-related items for proper performance Meets STD                    |  |  |  |
| Inspect struts/shocks for leaks and wear <u>Meets STD</u>                    |  |  |  |
| Power steering system operate properly no leaks <u>Meets STD</u>             |  |  |  |
| Wheel covers secure and reasonably free of damage Meets STD                  |  |  |  |
| Tires inflated to spec / free of defect and damage Meets STD                 |  |  |  |
| Min of 5/32" tread depth remaining <u>Meets STD</u>                          |  |  |  |
| All tires of same brand, model, size and rating Meets STD                    |  |  |  |
| Brake calipers and lines operate properly no damage Meets STD                |  |  |  |
| Brake system contains all needed equipment Meets STD                         |  |  |  |
| Brake pad/shoe linings have minimum of 50% remaining Meets STD,Adjust/Repair |  |  |  |
| Brake rotors/drums in spec with no abnormal grooving or color Meets STD      |  |  |  |
| Exhaust system properly secured with no leaks Meets STD                      |  |  |  |
| Engine/trans mounts with no signs of wear Meets STD                          |  |  |  |
| Drive/axle shafts operate properly with no damage Meets STD                  |  |  |  |
| CV joints/boots operate properly with no signs of wear Meets STD             |  |  |  |
| Inspect engine for fluid leaks Meets STD                                     |  |  |  |
| Inspect transmission case and pan for leaks Meets STD                        |  |  |  |
| Differential fluid level correct with no leaks Meets STD                     |  |  |  |
| [Emissions & State Inspection]   |  |  |  |
| Perform emissions test and/or state inspec, if req Meets STD                 |  |  |  |
| [Under Hood]   |  |  |  |
| Drive belts and hoses free of cracks and damage Meets STD                    |  |  |  |
| Confirm under-hood labels and decals Meets STD                               |  |  |  |
| Air filter in good condition Meets STD                                       |  |  |  |
| Battery has no visible damage <u>Meets STD</u>                               |  |  |  |
| Perform battery check with Midtronics GR8 Meets STD                          |  |  |  |
| Battery posts and cables free of corrosion and damage Meets STD              |  |  |  |
| Battery properly sized and secure Meets STD                                  |  |  |  |

| Charging system operating properly and within spec Meets STD   |  |  |
|--|--|--|
| Engine coolant level with spec Meets STD   |  |  |
| Coolant specific gravity set to -31 deg F Meets STD  |  |  |
| Change engine oil and filter Meets STD   |  |  |
| Check for evidence of oil gel Meets STD  |  |  |
| Oil, brake, clutch, trans, transf case, power steering, washer fluid at proper levels Meets STD  |  |  |
| Under hood fluids clear and uncontaminated Meets STD   |  |  |
| [Functional & Walkaround]  |  |  |
| Owner's manual and TCUV Warr Supplement Meets STD  |  |  |
| Fuel gauge operational Meets STD   |  |  |
| Battery voltage gauge operational Meets STD  |  |  |
| Engine temperature gauge operational Meets STD   |  |  |
| Horn operates properly Meets STD   |  |  |
| Airbag(s) present with no evidence of deployment Meets STD   |  |  |
| Headlights properly aligned Meets STD  |  |  |
| High and low beams operate properly <u>Meets STD</u>   |  |  |
| Tail lights operate properly Meets STD   |  |  |
| Side marker lights operate properly Meets STD  |  |  |
| Backup lights operate properly Meets STD   |  |  |
| License plate lights operate properly Meets STD  |  |  |
| No cracked or broken lenses of exterior lights Meets STD   |  |  |
| Instrument panel/warning lights operate properly Meets STD   |  |  |
| HVAC panel/lights operate properly Meets STD   |  |  |
| Instrument panel dimmer operates properly Meets STD  |  |  |
| Turn signals operate properly and self-cancel Meets STD  |  |  |
| Hazard flashers operate properly Meets STD   |  |  |
| Rear-view interior mirror operates properly Meets STD  |  |  |
| Exterior mirrors' operation and condition Meets STD  |  |  |
| Remote mirror control operates properly Meets STD  |  |  |
| Glass free of cracks, stars and large chips Meets STD  |  |  |
| Window tinting clear and conforms to local reqs Meets STD  |  |  |
| Dome/courtesy lights operate with door cycles Meets STD  |  |  |
| Windows operate properly Meets STD   |  |  |
| Window locks operate properly Meets STD  |  |  |
| Power windows operate from all switches Meets STD  |  |  |
| Audio/Cassette/CD/Aux system working properly Meets STD  |  |  |
| Speakers do not rattle at high volume and function properly Meets STD  |  |  |
| Antenna is present and functional Meets STD  |  |  |
| Clock operates properly Meets STD  |  |  |
| 12v ACC power output operates properly Meets STD   |  |  |
| Ashtrays (if equipped) are present and operate properly Meets STD  |  |  |
| Headliner, sun visors, dash pad, upholstery, console, cup holders, trim panels and carpet are in place and in good condition Meets STD |  |  |

|                      | Driver floor mat is appropriate for vehicle, properly secured and not stacked on top of another Meets STD |  |  |  |
|----------------------|---|--|--|--|
|                      | Doors open and close properly Meets STD   |  |  |  |
|                      | Door locks, including child safety locks, operate properly Meets STD                                      |  |  |  |
|                      | Remote keyless entry and smart key systems operate properly Meets STD                                     |  |  |  |
|                      | Master key is present Meets STD   |  |  |  |
|                      | Theft deterrent system operates properly Meets STD  |  |  |  |
|                      | Seat adjustments and heater(s) operate properly Meets STD   |  |  |  |
|                      | Memory seat control operates properly Meets STD   |  |  |  |
|                      | Headrests function properly Meets STD   |  |  |  |
|                      | Defogger indicator light operates properly Meets STD  |  |  |  |
|                      | Rear defogger operates properly Meets STD   |  |  |  |
|                      | Luggage compartment light operation and trim Meets STD  |  |  |  |
|                      | Luggage compartment is clean, free of debris and stains Meets STD   |  |  |  |
|                      | Hood and luggage comp latches operate properly Meets STD  |  |  |  |
|                      | Interior remote luggage comp release operates properly Meets STD  |  |  |  |
|                      | Emergency trunk release operates properly Meets STD   |  |  |  |
|                      | Fuel door release operates properly Meets STD   |  |  |  |
|                      | Spare tire cover appearance and condition Meets STD   |  |  |  |
|                      | Spare tire present Meets STD  |  |  |  |
|                      | Spare has correct pressure and a min of 5/32" tread Meets STD   |  |  |  |
|                      | No signs of damage to spare tire Meets STD  |  |  |  |
|                      | Spare tire and storage areas are clean Meets STD  |  |  |  |
|                      | Spare tire securely fastened Meets STD  |  |  |  |
|                      | Jack and tools correct, present and secured Meets STD   |  |  |  |
|                      | Acceptable aftermarket items checked Meets STD  |  |  |  |
|                      | Removal of unacceptable aftermarket items Meets STD,Adjust/Repair   |  |  |  |
|                      | [Exterior Appearance]   |  |  |  |
|                      | Body surface condition Meets STD  |  |  |  |
|                      | Exterior is washed, clean and free of water spots Meets STD   |  |  |  |
|                      | Paint is free of swirl marks and has an even, high luster Meets STD                                       |  |  |  |
|                      | Paint is free of removable scratches Meets STD  |  |  |  |
|                      | Paint is free of wax residue Meets STD  |  |  |  |
|                      | Wheels/wheel covers are clean Meets STD   |  |  |  |
|                      | Wheel wells are clean Meets STD   |  |  |  |
|                      | Tires are clean and properly dressed Meets STD  |  |  |  |
| [Engine Compartment] |   |  |  |  |
|                      | Compartment is clean Meets STD  |  |  |  |
|                      | Under-hood heat insulator pad is clean Meets STD  |  |  |  |
|                      | Engine and compartment are properly dressed Meets STD   |  |  |  |
|                      | [Interior Appearance]   |  |  |  |
|                      | Interior is free of debris Meets STD  |  |  |  |
|                      | Dash and vents are clean and properly dressed Meets STD   |  |  |  |
|                      | All crevices are clean Meets STD  |  |  |  |
|                      |   |  |  |  |

| Ashtrays and lighter are clean (if equipped) Meets STD  |  |  |
|---|--|--|
| Door jambs are clean Meets STD  |  |  |
| Glove box and console compartments are clean Meets STD  |  |  |
| Cabin air filter condition Meets STD  |  |  |
| Seats, carpets, floor mats and headliner free of stains Meets STD   |  |  |
| Free of odor, including heavy fragrance Meets STD   |  |  |
| Glass is clean and free of streaks Meets STD  |  |  |
| [Exterior Repairs]  |  |  |
| Body is free of all dents Meets STD   |  |  |
| Body is reasonably free of dings Meets STD  |  |  |
| Paint is reasonably free of scratches and chips Meets STD   |  |  |
| Vehicle is free of improper paint repairs or mismatched color Meets STD   |  |  |
| Glass is free of improper repairs Meets STD   |  |  |
| Bumpers are free of cuts, gouges and mismatched paint Meets STD   |  |  |
| [Interior Repairs]  |  |  |
| Interior leather, vinyl, plastic, carpet and fabric surfaces free of holes, rips, tears, excessive wear or fading |  |  |
| <br>front passenger seat is stained   |  |  |
| No evidence of previous improper wear interior repairs Meets STD  |  |  |
| [Additional Inspection Items (where applicable)]  |  |  |
| "Fade-away" dome light operates properly <u>Meets STD</u>   |  |  |
| Sunroof/convertible top operates properly Meets STD   |  |  |
| Seat heaters operate properly Meets STD   |  |  |
| Head unit software update Meets STD   |  |  |
| Nav system operates properly and mem system cleared Meets STD   |  |  |
| Transfer case smoothly switches from 2WD to 4WD and back Meets STD  |  |  |
| Truck bed in good condition Meets STD   |  |  |
| Truck bed-liner in good condition and secured Meets STD   |  |  |
| Tailgate operates properly Meets STD  |  |  |
| Backup camera operates properly <u>Meets STD</u>  |  |  |
| Bluetooth searches for signal Meets STD   |  |  |
| SOS (Safety Connect) Meets STD  |  |  |
| Lane Keep Assist operates properly Meets STD  |  |  |
| Dynamic Radar Cruise Control/Pre-Collision Systems operate correctly Meets STD                                    |  |  |
| Intelligent Parking Assist operates properly Meets STD  |  |  |
| [Hybrid Components]   |  |  |
| Hybrid battery Meets STD  |  |  |
| Battery control module Meets STD  |  |  |
| Hybrid power managment control module Meets STD   |  |  |
| Electric motor/generator operates properly Meets STD  |  |  |
| ECVT operates smoothly and properly Meets STD   |  |  |
| Power inverter operates properly <u>Meets STD</u>   |  |  |
| Inverter coolant level Meets STD  |  |  |
| EV/Eco/Power modes operate properly Meets STD   |  |  |

|             | Check transaxle park mechanism Meets STD                            |      |
|-------------|---|------|
|             | Multi-information display operates properly Meets STD               |      |
|             | Touch Tracer display operates properly Meets STD                    |      |
|             | Hill Start Assist operates properly Meets STD                       |      |
|             | Remote A/C system (if equipped) operates properly Meets STD         |      |
|             | Solar-powered vent system (if equipped) operates properly Meets STD |      |
|             | Tread Depth (measured in 1/32")                                     |      |
|             | LF <u>12</u>  |      |
|             | RF <u>12</u>  |      |
|             | LR <u>10</u>  |      |
|             | RR <u>10</u>  |      |
|             | Check Brake Linings (measured in millimeters)                       |      |
|             | LF <u>8</u>   |      |
|             | RF <u>8</u>   |      |
|             | LR <u>5</u>   |      |
|             | RR <u>5</u>   |      |
|             |   |      |
|             |   |      |
| Technician  |   | Date |
|             |   |      |
| Service Mar | ager  | Date |
|             |   |      |
| Used Car M  | anager  | Date |
|             |   |      |
| Customer    |   | Date |
|             |   |      |

## Additional Service Recommendations

Red: requires immediate attention.

In the process of inspecting your vehicle for safety and reliability, your technician Alex P made the following observations and recommends that you do the necessary repairs to resolve these issues.

Yellow: in need of attention soon.

#### Brake Pads Replacement Only - Rear: Material showing 5mm

#### Item Description

Brake pads are the parts of a car's braking system that actually take the brunt of the frictional force necessary to stop the car. In a disc brake system, the brake pedal activates a hydraulic line which squeezes calipers against the rotors of the car's tires. Brake pads are positioned between the calipers and the rotors to absorb the energy and heat, and then provide enough grip to stop the car.

#### Reason

Brake pad material wears out over time. Brake pads should be periodically inspected for wear, which is highly variable depending on vehicle weight and driver habits. Brake pads must be replaced before the friction material is worn away completely. If it isn't, metal-to-metal contact will occur between the brake rotor and the worn-out brake pad. If metalto-metal contact occurs, the brake rotor will be damaged, and it will need to be resurfaced or replaced.

# Brake Pads

#### Lug and Wheel studs: need 4 lug nuts

#### Item Description

These are the connectors that fasten the wheels to the vehicle. Over time, the lug and wheel studs can become worn down or even lost altogether.

#### Reason

If not replaced, this creates a serious hazard to the driver and passengers. Without the lug and wheel studs functioning properly, the wheel will not be properly secured to the vehicle. If not addressed,



eventually the wheel can separate, causing serious damage to the vehicle.

SERVICE ADVISOR James Cook jrocktundra@gmail.com (785) 539-7441

PRINTED - 5/28/2024 QUOTE EXPIRES - 6/27/2024 REPAIR FACILITY ID - PREPARED FOR INVENTORY: P8091

2020 HYUNDAI TUCSON KM8J3CA42LU103170 Mileage 77,824

| SERVICE NAME CO |  |                         |         | COST                           |       |
|-----------------|--|-------------------------|---------|--------------------------------|-------|
| Brake Pac       | Brake Pads Replacement Only - Rear: Material showing 5mm (I) |                         |         |                                |       |
| LABOR           | 1.00 hou   | rs at \$165.00 per hour |         | \$16                           | 65.00 |
| PARTS           | Qty  | Description             | Number  | Price                          | Total |
|                 | 1  | REAR BRAKES (OR)        | 1032098 | \$81.34 \$8                    | 81.34 |
|                 |  |                         |         | Parts and labor sub total \$24 | 46.34 |
| Lug and \       | Lug and Wheel studs: need 4 lug nuts (I)                     |                         |         |                                |       |
| LABOR           | 0.50 hou   | rs at \$165.00 per hour |         | \$8                            | 82.50 |
| PARTS           | Qty  | Description             | Number  | Price                          | Total |
|                 | 4  | LUG NUT (OR)            | 711305  | \$10.35 \$4                    | 41.40 |
|                 |  |                         |         | Parts and labor sub total \$12 | 23.90 |

| Total        | \$407.35 |
|--------------|----------|
| Taxes        | \$3.11   |
| Shop Charges | \$34.00  |
| Subtotal     | \$370.24 |
| Total Parts  | \$122.74 |
| Total Labor  | \$247.50 |



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