



Little Apple Cars



Automobile Status Report

Prepared For



INVENTORY: P7972

2021 Toyota RAV4

Date March 21, 2024

VIN 2T3P1RFV4MW210766

Mileage 50314

RO# 6072689

Service Advisor

James Cook

jrocktundra@gmail.com



Little Apple Cars
2828 Amherst Ave
Manhattan, KS 66502

Little Apple Cars

Service Commitment

Excellence at every turn... and every straightaway

Our dealership's primary goal is to satisfy every customer at every opportunity. You visit our service department regularly, and we have developed a number of ways to make your visit more comfortable and informative. We know that you want straight answers, and that's the only way we will deliver it to you.

We understand that your knowledge of your vehicle and its necessary repairs is probably not on par with the understanding that your technician has. In order to be sure that his findings and reporting is as clear and concise as possible, we use this Vehicle Information Booklet as a tool to help us communicate your vehicle's condition to you.

Our technicians are the most qualified to work on your vehicle. They have trained extensively, and partake in continuing education regularly to be sure that they are up to date on any changes and improvements handed down from the manufacturer. Our service advisors strive to make your experience with us a pleasant one. They are here to attend to your automotive needs as well as communicate effectively with your technician and you.

Please make yourself comfortable in our waiting area. Watch some TV, use your laptop with our free WI-FI access or just relax and enjoy the quiet. Our courtesy shuttle can take you shopping, to a movie or home if you prefer.

We appreciate your business and will continue to strive for excellence in everything we do for you.

Multi-Point Inspection Checklist

RO# 6072689

Customer Name INVENTORY: P7972

Advisor Name James Cook

Technician Name Randy Countryman

Created on 3/18/2024 8:46 AM

Printed on 3/21/2024

Did your Service Advisor review the results of this multi-point inspection checklist with you?

- Checked and OK at this time May Require Future Attention Requires immediate attention

Vehicle/Dealership Information

- Year/Make/Model **'21 Toyota RAV4**
- Stock Number **P7972**
- Exterior Color **Black**
- Interior Color **Black**
- VIN **2T3P1RFV4MW210766**
- Date Aquired **03/18/24**
- Date Inspected **03/18/24**
- Mileage **50314**

[VIN & Dealer Code Check]

- Run and print Vehicle History Report and attach
- Run a Techstream Health Check
- Check outstanding Recalls and SSCs

[Road Test]

- Cold engine operation performs properly
- Throttle operates properly during cold start
- Vehicle operates properly during warm-up conditions
- Engine performs properly during operating temperature
- Engine reaches normal operating temperature
- Engine fan(s) operate properly
- Brake pedal free play and travel within specifications
- No abnormal vibrations and noises during brake applications
- ABS operates properly
- Parking brake operates properly and within spec
- Seat belt material condition
- Seat belts operate properly
- Transmission/clutch operates smoothly
- Auto transmission operates properly during cold temp
- Auto transmission operates properly during operating temp
- Steering normal in lock-to-lock turning
- Steering wheel centered in straight-line driving
- Vehicle tracks and drives straight on level surface
- Tilt and telescope steering operates properly
- Front wiper operates properly in all modes
- Rear wiper operates properly in all modes
- Washer fluid sprays properly

- Wiper blades clear glass properly
- Wiper blades return to correct position when off
- Speedometer functions properly
- Odometer registers mileage in every mode
- Cruise control operates properly
- Heater operates properly
- A/C operates properly
- No abnormal noise or vibration from engine
- No excessive wind or road noise
- No abnormal tire vibration or wheel shimmy
- No abnormal squeaks/rattles within interior

[Frame, Structure & Underbody]

- Frame/Unibody condition
- Panel alignment and fit
- Lower body and underbody condition
- Suspension-related items for proper performance
- Inspect struts/shocks for leaks and wear
- Power steering system operate properly no leaks
- Wheel covers secure and reasonably free of damage
- Tires inflated to spec / free of defect and damage
- Min of 5/32" tread depth remaining
- All tires of same brand, model, size and rating
- Brake calipers and lines operate properly no damage
- Brake system contains all needed equipment
- Brake pad/shoe linings have minimum of 50% remaining
- Brake rotors/drums in spec with no abnormal grooving or color
- Exhaust system properly secured with no leaks
- Engine/trans mounts with no signs of wear
- Drive/axle shafts operate properly with no damage
- CV joints/boots operate properly with no signs of wear
- Inspect engine for fluid leaks
- Inspect transmission case and pan for leaks
- Differential fluid level correct with no leaks

[Emissions & State Inspection]

- Perform emissions test and/or state inspec, if req

[Under Hood]

- Drive belts and hoses free of cracks and damage
- Confirm under-hood labels and decals
- Air filter in good condition
- Battery has no visible damage
- Perform battery check with Midtronics GR8
- Battery posts and cables free of corrosion and damage
- Battery properly sized and secure

- Charging system operating properly and within spec
- Engine coolant level with spec
- Coolant specific gravity set to -31 deg F
- Change engine oil and filter
- Check for evidence of oil gel
- Oil, brake, clutch, trans, transf case, power steering, washer fluid at proper levels
- Under hood fluids clear and uncontaminated

[Functional & Walkaround]

- Owner's manual and TCUV Warr Supplement
- Fuel gauge operational
- Battery voltage gauge operational
- Engine temperature gauge operational
- Horn operates properly
- Airbag(s) present with no evidence of deployment
- Headlights properly aligned
- High and low beams operate properly
- Tail lights operate properly
- Side marker lights operate properly
- Backup lights operate properly
- License plate lights operate properly
- No cracked or broken lenses of exterior lights
- Instrument panel/warning lights operate properly
- HVAC panel/lights operate properly
- Instrument panel dimmer operates properly
- Turn signals operate properly and self-cancel
- Hazard flashers operate properly
- Rear-view interior mirror operates properly
- Exterior mirrors' operation and condition
- Remote mirror control operates properly
- Glass free of cracks, stars and large chips
- Window tinting clear and conforms to local reqs
- Dome/courtesy lights operate with door cycles
- Windows operate properly
- Window locks operate properly
- Power windows operate from all switches
- Audio/Cassette/CD/Aux system working properly
- Speakers do not rattle at high volume and function properly
- Antenna is present and functional
- Clock operates properly
- 12v ACC power output operates properly
- Ashtrays (if equipped) are present and operate properly
- Headliner, sun visors, dash pad, upholstery, console, cup holders, trim panels and carpet are in place and in good condition

- Driver floor mat is appropriate for vehicle, properly secured and not stacked on top of another
- Doors open and close properly
- Door locks, including child safety locks, operate properly
- Remote keyless entry and smart key systems operate properly
- Master key is present
- Theft deterrent system operates properly
- Seat adjustments and heater(s) operate properly
- Memory seat control operates properly
- Headrests function properly
- Defogger indicator light operates properly
- Rear defogger operates properly
- Luggage compartment light operation and trim
- Luggage compartment is clean, free of debris and stains
- Hood and luggage comp latches operate properly
- Interior remote luggage comp release operates properly
- Emergency trunk release operates properly
- Fuel door release operates properly
- Spare tire cover appearance and condition
- Spare tire present
- Spare has correct pressure and a min of 5/32" tread
- No signs of damage to spare tire
- Spare tire and storage areas are clean
- Spare tire securely fastened
- Jack and tools correct, present and secured
- Acceptable aftermarket items checked
- Removal of unacceptable aftermarket items

[Exterior Appearance]

- Body surface condition
- Exterior is washed, clean and free of water spots
- Paint is free of swirl marks and has an even, high luster
- Paint is free of removable scratches
- Paint is free of wax residue
- Wheels/wheel covers are clean
- Wheel wells are clean
- Tires are clean and properly dressed

[Engine Compartment]

- Compartment is clean
- Under-hood heat insulator pad is clean
- Engine and compartment are properly dressed

[Interior Appearance]

- Interior is free of debris
- Dash and vents are clean and properly dressed
- All crevices are clean

- Ashtrays and lighter are clean (if equipped)
- Door jambs are clean
- Glove box and console compartments are clean
- Cabin air filter condition
- Seats, carpets, floor mats and headliner free of stains
- Free of odor, including heavy fragrance
- Glass is clean and free of streaks

[Exterior Repairs]

- Body is free of all dents
- Body is reasonably free of dings
- Paint is reasonably free of scratches and chips
- Vehicle is free of improper paint repairs or mismatched color
- Glass is free of improper repairs
- Bumpers are free of cuts, gouges and mismatched paint

[Interior Repairs]

- Interior leather, vinyl, plastic, carpet and fabric surfaces free of holes, rips, tears, excessive wear or fading
- No evidence of previous improper wear interior repairs

[Additional Inspection Items (where applicable)]

- "Fade-away" dome light operates properly
- Sunroof/convertible top operates properly
- Seat heaters operate properly
- Head unit software update
- Nav system operates properly and mem system cleared
- Transfer case smoothly switches from 2WD to 4WD and back
- Truck bed in good condition
- Truck bed-liner in good condition and secured
- Tailgate operates properly
- Backup camera operates properly
- Bluetooth searches for signal
- SOS (Safety Connect)
- Lane Keep Assist operates properly
- Dynamic Radar Cruise Control/Pre-Collision Systems operate correctly
- Intelligent Parking Assist operates properly

[Hybrid Components]

- Hybrid battery
- Battery control module
- Hybrid power management control module
- Electric motor/generator operates properly
- ECVT operates smoothly and properly
- Power inverter operates properly
- Inverter coolant level
- EV/Eco/Power modes operate properly
- Check transaxle park mechanism

- Multi-information display operates properly
- Touch Tracer display operates properly
- Hill Start Assist operates properly
- Remote A/C system (if equipped) operates properly
- Solar-powered vent system (if equipped) operates properly

Tread Depth (measured in 1/32")

- LF 10
- RF 10
- LR 8
- RR 9

Check Brake Linings (measured in millimeters)

- LF 7
- RF 7
- LR 7
- RR 7

Technician _____ Date _____

Service Manager _____ Date _____

Used Car Manager _____ Date _____

Customer _____ Date _____

Additional Service Recommendations

In the process of inspecting your vehicle for safety and reliability, your technician **Randy C** made the following observations and recommends that you do the necessary repairs to resolve these issues.

Red: requires immediate attention.

Yellow: in need of attention soon.

Wiper Blade Replacement - Rear

Item Description

Many vehicles are equipped with rear wipers; most commonly, sport utility vehicles, hatchbacks and station wagons. The rear wiper allows the driver to have visibility through the rear window. This is important during bad weather or dirty conditions.

Reason

The rear windshield wiper will need to be replaced occasionally. When you notice the wiper streaking on the glass or becoming worn, remove it immediately and have it properly replaced.



Cabin Air Filter Replacement

Item Description

Prevents dirt, pollen, and other debris from entering the passenger compartment through the climate control system.

Reason

If not replaced, the air conditioning system will develop an odd odor. The air conditioning filter, also known as the cabin filter, removes dust and pollen from entering the car cabin.



Cabin Air Filter

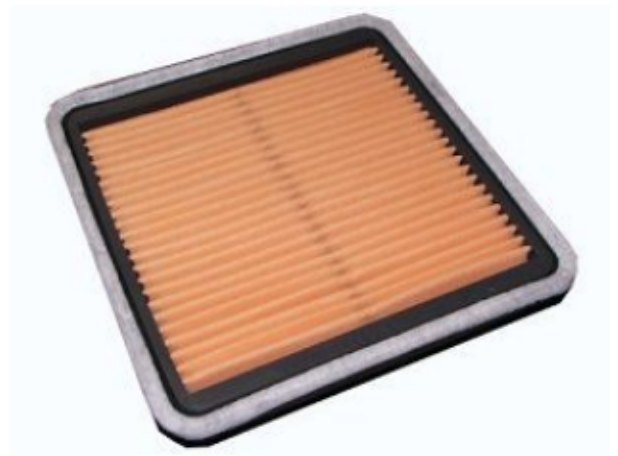
Engine Air Filter Replacement

Item Description

The air filter prevents dirt and debris from entering the engine, which could otherwise cause premature engine wear.

Reason

If not replaced, poor gas mileage and premature engine wear will result.



Air Filter

**Keyless Entry Transmitter Battery:
"Key Battery Low" message.
Replaced battery and verified
operation.**

Item Description

The keyless entry transmitter battery is the battery that powers the wireless transmitter.

Reason

If the battery is faulty or broken in your vehicles keyless entry transmitter then your keyless entry transmitter may not work or will work intermittently. This will prevent you from unlocking or locking your vehicle remotely

***Tire Balance and Rotate: Front 8/32,
Rear 10/32**


Item Description

Balancing the vehicles tires are necessary to make sure the proper weight of the vehicle is distributed to the proper tire. Tire rotation helps protect tires against uneven wear by moving the tire location on the vehicle. Most tires will exhibit some form of wear based on numerous factors including: wheel alignment, miles driven, driving style and habits, and tire location on the vehicle. By moving or "rotating" the tires as recommended by the vehicle manufacturer, tires may wear more evenly; helping extend the life of the tires.

Reason

If not properly balanced, a vehicle's tires can





experience abnormal wear which can significantly decrease the life of the tire. If not done, you will experience vibration in the steering wheel at certain highway speeds. Also, vibration will occur in the seat or floorboard at certain highway speeds. Tire wear will become scalloped or cupped.

COMPLETED REPAIRS

RO# 6072689 - 3/21/2024 8:56 AM

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PREPARED FOR
INVENTORY: P7972

PRINTED - 3/21/2024
QUOTE EXPIRES - 4/20/2024
REPAIR FACILITY ID -

2021 TOYOTA RAV4
2T3P1RFV4MW210766
Mileage 50,314

SERVICE NAME					COST
Wiper Blade Replacement - Rear (I)					
LABOR	0.00 hours at \$0.00 per hour				\$0.00
PARTS	Qty	Description	Number	Price	Total
	1	BLADE, RR WIPER	852420R070	\$23.08	\$23.08
Parts and labor sub total					\$23.08
Cabin Air Filter Replacement (I)					
LABOR	0.30 hours at \$130.00 per hour				\$39.00
PARTS	Qty	Description	Number	Price	Total
	1	ELEMENT, AIR REFINER	87139YZZ83	\$27.98	\$27.98
Parts and labor sub total					\$66.98
Engine Air Filter Replacement (I)					
LABOR	0.10 hours at \$60.00 per hour				\$6.00
PARTS	Qty	Description	Number	Price	Total
	1	ELEMENT SUB-ASSY, AI	17801F0050	\$29.99	\$29.99
Parts and labor sub total					\$35.99
Keyless Entry Transmitter Battery: "Key Battery Low" message. Replaced battery and verified operation. (I)					
LABOR	0.10 hours at \$0.00 per hour				\$0.00
PARTS	Qty	Description	Number	Price	Total
	1	BATTERY	CR2032	\$4.99	\$4.99
Parts and labor sub total					\$4.99
*Tire Balance and Rotate: Front 8/32, Rear 10/32 (I)					
LABOR					\$49.95
PARTS					\$0.00
Parts and labor sub total					\$49.95

Total Labor	\$94.95
Total Parts	\$86.04
Subtotal	\$180.99
Shop Charges	\$27.15
Taxes	\$2.48
Total	\$210.62



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